

Menominee Tribal Clinic Update

Pharmacy Curbside Service

8/7/2020

As part of our Covid 19 response to keep patients and staff safe, we deliver prescriptions to patients waiting outside. Many of you are already familiar! We are striving to improve the efficiency of how the process works. We want to decrease your waiting time and decrease the number of staff required to make it work. To improve the system we need your help:

- **CALL REFILL PRESCRIPTIONS IN TO THE AUTOMATED REFILL LINE AT LEAST 24 HOURS IN ADVANCE. If your refills are already received and made ready, your time waiting in the car will be much shorter! Call 715-799-3891 to call in your refills. Please don't ask to talk to a pharmacist to take your refill request. That takes the pharmacist away from other work and slows down the refill process. If you come to the clinic without calling ahead, it will take MUCH longer to get a refill.**
- **Drive through the main entrance of the clinic, past the front doors and stop at the signs indicating pharmacy refills. You will be greeted there and the needed info**

gathered. You can then drive on to the parking lot where your refills will be delivered.

- Don't drive into the parking lot first, that will increase your time waiting for your refills.**
- If you take Transit to pick up refills, it will still save you time to call the refills in ahead of time!**
- Inclement weather may slow things down. Our staff cannot deliver meds to vehicles if there is dangerous wind or lightening in the area. Please be appreciative of their need to be safe. If there is a tornado warning while you are waiting for refills, you will be instructed to exit your vehicle and led to a safe part of the clinic. Social distancing and masking will be part of that response.**

Thank you for your assistance in making our curbside pharmacy service work better for everyone.

Amy Slagle, MD